

FAQ for residents from SAILS communities with a non-certified library:

Note: For patrons from non-certified libraries, SAILS will be changing the library in your record to match your town of residence. This is to make it easier if you are placing holds, since you'll most likely need to check the item out from your hometown library.

Am I from a non-certified SAILS community?

If you are a resident in Assonet, Bridgewater, East Freetown, or Norton, and do not pay property taxes in another MA community, you are from a non-certified community.

What if I change my library to a certified community?

Your library will only set the default pickup location for holds and you may receive library announcements about activities based on your library. Your record will still show you're from a non-certified library based on the zip code in your record.

What happens if I have holds set to be picked up from a certified library?

The certified library will not be able to loan the item out to you. There is nothing they can do, the system automatically blocks the checkout.

The circulation staff will change the pickup location back to your hometown library and you'll be notified when your hold becomes available.

What libraries will lend to patrons from non-certified libraries?

Assonet, East Freetown, and Norton libraries are continuing to loan and borrow among themselves. All the K-12 schools in the network, BCC, Mass Maritime, and Swansea continue to loan to the non-certified libraries.

What other services do I have access to?

Since the non-certified libraries are still full members of the SAILS network, you have access to the Overdrive downloadable eAudio & eBook service and Tumblebooks eBooks for kids collection. As a MA resident, you have access to the statewide databases, online newspapers & magazines.