SAILS CIRCULATION USERS MEETING

MAY 25, 2010

AGENDA

Libraries In Attendance: Acushnet, Attleboro, Berkley, Bridgewater, Bristol Community College, Carver, Dartmouth, Dighton, East Bridgewater, Easton, Foxboro, Halifax, Hanson, Lakeville, Mansfield, Marion, Middleboro, New Bedford, New Bedford High, Norfolk, North Attleboro, Norton, Pembroke, Plainville, Plympton, Raynham, Rochester, Seekonk, Swansea, Taunton, Wareham, West Bridgewater, Westport

1. Demonstration of SOPAC – Laurie gave an overview of some of the features of the new patron interface being designed by SAILS and intended to replace iBistro. No date for launch of the new product. SAILS will be training staff on how to use it before it is unveiled to the public.

2. Custom Toolbars – Libraries using custom toolbars have found they don't work in the new release. SirsiDynix has told SAILS it is a known bug. It is going to be fixed with the next patch (not major release). We don't know when that will happen.

3. Self service holds – Attleboro, Bridgewater, Dartmouth, Easton, Norfolk, Seekonk all have self service hold shelves. A few libraries use the thermal receipt printers ($199 from SAILS) to print holds wrappers before putting items out for patrons to get their own holds. Several libraries use their own forms. All reported that is very well received by patrons. If you are considering this you can contact SAILS re: the hold shelf wrapper or one of the libraries to see how they are doing it.

4. New features with 3.3.1

    a. Hold shelf availability adjusted for closed dates – available holds will not expire on a day that a library is closed.

    b. Bill payment that displays where bill is paid not library that issued the bill – before this release you couldn't tell where a bill was paid. This now displays. If you run bill payment reports (not cash reports by workstation) contact SAILS so we can update your report.

    c. Transit information in the information record display – if you are in item display and an item says it is in transit go to the circ folder on the right side of the page. Halfway down the screen you can find details about the transit.

    d. New patron record format – don't use the preferred name field.

5. Answers to commonly asked questions

    a. How can patrons modify authors/subjects that appear in their favorites and/or stop getting favorite notification –

        i. Patrons can edit favorites if they log into iBistro.

        ii. If they don't want to receive favorite notifications, in Workflows go to the Demongraphics tab. Click on UserCat5. Select NOFAVS

    b. Why can't we delete patron records as we used to be able to do – we can't protect system patrons. Someone deleted a very important patron in February. We had to block remove patron from use.

    c. What element in the patron records determines if a patron gets email notification – an email address in the Email field.

    d. When does that email notification for holds get generated – twice a day. 2:30 p.m. and 10:30 p.m.

    e. Why can't we use transit slips generated from the system – SAILS is working with SEMLS and the delivery company to eliminate the use of slips for items with barcodes on the front cover.

    f. What do we do with items owned by schools during the summer when they are closed – SAILS will send out a notice with directions in mid-June

6. Open Floor – bring your questions and concerns

    a. Suggestion – add a comments field to the Missing in transit notification form. It will be done by SAILS