

PubPacCommittee

March 5, 2007

10:00 AM SAILS

In Attendance: Debbie Batson, Plympton -- Denise Briody, Norton -- Janet Campbell, Mansfield -- Chris Dargelis, Middleboro -- Bob Demanche, SAILS -- Ann Gerald, Bridgewater -- Kate Hibbert, Attleboro -- Anne Klegraefe, Seekonk-- Laurie Lessner, SAILS-- Bonnie Mendes, Somerset-- Mary O'Connell, Bridgewater-- Amy Sheperdson, Carver.

Laurie reported that the change took place in the wording for Suspending Holds. No complaints, it appears to be much clearer to patrons.

The Overdrive Committee will be revamping the Overdrive webpages. Laurie is looking for suggestions from PubPac members. We looked at other library/networks pages. This committee agreed that a pop-up for iPod users would be very helpful. Also available is an Overdrive guided tour which could be added.

At our last meeting, Committee members had mentioned that the links on the “see” and see also” subject references in iBistro did not work well. Laurie changed the set-up to an exact rather than keyword search, but that did not appear to help.

Discussion on music search. If you don't do a detailed search you often get audio books in the mix. This has to do with cataloguing tags.

SAILS will be investigating the use on Online Patron Registration. Laurie explain the process. Policies would be worked on by the Circulation committee and Directors would approve. Online registration would allow patrons the option of a basic registration online. The system would check duplicate records, and validate. The patron would then be given a temporary barcode so they could then use the electronic databases or place a hold. Patrons would still be responsible for coming in to the library to sign all forms and produce proper ID before a card would be issued. This is just in the very beginning planning process at this time.

Customer Service (former User Services) meeting will be held April 25 at 10:00 at SAILS. All staff working with the public will be encouraged to attend. If you have any agenda items please forward them to Laurie or Bonnie.

Next PubPac meeting, June 4th at 10:00 AM – SAILS.