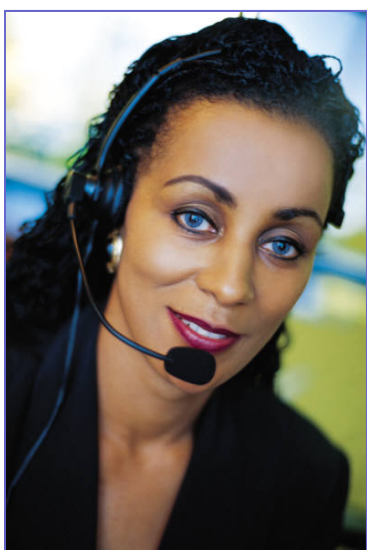


Calling the SAILS Office

On July 24 SAILS replaced its 10 year old voicemail system. In addition to the staff being assigned new extensions, the new system provides you with a more efficient means of reaching us when you have a question or problem. We have now set up group voicemail boxes that go to several SAILS staff members.

- If you are having a system problem, you can dial extension 1 and it will be routed to Steve Wilson, Debby Conrad, or Laurie Lesser.
- If you have a question about Cataloging, dial extension 3 and the call will be routed to Jennifer Michaud, Kristin Slater, or Claudette Tobin.
- For general questions about Workflows, dial extension 4 and either Debby or Laurie will get the call.
- Virtual catalog and Searching questions go to extension 5.
- PC Support goes to extension 2.



The advantage of using a group voicemail is that if someone is out of the office the call will be routed to someone who is available to take your call immediately. Also, if everyone in the group is on the phone, you will be put on hold until someone in the group becomes available. Best of all, you don't have to guess who to talk to if you have a question. Of course, you can always contact a specific person if you need to do so.

We have also changed the way you contact the office for after hours support. Call 800-331-3764 and dial extension 1. Leave a voice mail message with the full details of the issue. The voice mail system will page the staff person who has the SAILS cell phone so you will get a more rapid response. We are sure that the new system will make it easier for SAILS members to contact the central site and obtain assistance more quickly than before.

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2007 Circulation Meeting Schedule

SAILS Receives Grant Funds

At it's July 13th meeting, the Massachusetts Board of Library Commissioners awarded \$157,154 in grant funds for the replacement of telecommunications equipment at member libraries. This will allow SAILS to upgrade line speed for those libraries currently operating at 56K, move school members to their school district Internet connection to provide them with improved access, replace existing equipment at all sites with new units that include enhanced fire-wall features, and will replace the central firewall. This project should result in much better performance at the local library and greater security against intrusion from cyber-threats. The grant funds should be available after October 1, 2006 and the project is tentatively scheduled to begin after January 1, 2007.

Tuesday October 24, 2006

10:00 AM - 12:00 PM

Circulation Roundtable

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: Norton Public Library

Thursday November 2, 2006

10:00 AM - 12:00 PM

Circulation Roundtable

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: Somerset Public Library

Tuesday January 9, 2007 (Snow Date Tuesday January 30, 2007)

10:00 AM - 12:00 PM

Circulation Meeting

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: SAILS Meeting Room

Thursday March 22, 2007

10:00 AM - 12:00 PM

Circulation Roundtable

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: Lakeville Public Library

Tuesday April 24, 2007

10:00 AM - 12:00 PM

Circulation Roundtable

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: Taunton Public Library

Wednesday June 13, 2007

9:30 AM - 12:00 PM

Circulation Meeting

Contact: Deborah Conrad 508-946-8600 x211

dconrad@sailsinc.org

Location: SAILS Meeting Room

Security Alerts

One of the primary benefits of using the Firefox browser in place of Internet Explorer is that it doesn't have so many security flaws. This isn't necessarily so. On 7/27/2006, CERT issued a Technical Cyber Security Alert warning users of Firefox of multiple Vulnerabilities. The best way to protect yourself is by running the newest version of the software. You can check this by opening the Firefox browser and going to Help > Check for Updates. Then install the latest version. There is more information on how to secure your browser at: http://www.us-cert.gov/reading_room/securing_browser/browser_security.html#Mozilla_Firefox.

Another issue which recently came under the SAILS radar is the sharing of personal information via RSS feeds. There are several services which offer personal information through feeds, such as Library Elf, which SAILS talked about in the December 2005 newsletter. Sometimes these feeds can be viewed by anyone using a public RSS aggregator website like Bloglines. Read their privacy policy and make sure you aren't sharing personal information that you'd rather keep private

This apparently isn't anything new. There's a great article that was brought to my attention today (on the [Our Future](#) blog) about this very issue. It's called [An Elf in the Library?](#) By Elizabeth Burns, published July 15th on LibraryJournal.com.

~ Laurie Lessner

Continuing Education Schedule

SAILS has posted several sessions for FY '07. There are 6 Beginning Cataloging workshops, 5 new Cataloging Non-print Materials seminars. For new staff, and those looking for a refresher, you'll have several opportunities to attend Virtual Catalog training. You can also get an introduction to iBistro at the iBistro Fundamentals workshop. For more advanced iBistro users and web masters, check out the highly acclaimed iBistro—the Next Level workshop.

For specific details on all of these workshops and online registration, please visit <http://sailsinc.org/ce>. If you have a suggestion for a new or past workshop you'd like to see put on the calendar, please feel free to fill out the suggestion form at: <http://sailsinc.org/forms/suggestion.asp>.

Overdrive Title Stats—July 2006

Title	# of Checkouts
Blue Smoke	3
Jane Austen's Charlotte	3
The Mummy Case	3
The Lion, The Witch and The Wardrobe	3
The Lincoln Lawyer	3
Black as He's Painted	3
Anne of Green Gables	3
Hercule Poirot's Christmas	3
Back to the Bedroom	3
Alice in Wonderland	4
All Night Long	4
Stuffed	4
Far Side of the World	4
Full Bloom	4
Moby Dick	4
Ringworld	5
Desperate Measures	5
Pride and Prejudice	5
Letters of a Woman Homesteader	5
The Adventures of Huckleberry Finn	5
Clear and Convincing Proof	5
The Great Hurricane 1938	6
Temporary Sanity	7
1984	7
Absolute Certainty	8





SAILS Library Network
 547 West Grove Street
 Middleboro, MA 02346
 (800) 331-3764 (508) 946-8600 fax: (508) 946-8605
 email: support@sailsinc.org URL: <http://www.sailsinc.org>

SAILS Staff

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Laurie Lessner, Manager of Electronic Services

llessner@sailsinc.org
 (508) 946-8600 x214
 AIM Screen Name: laurclW

Jennifer Michaud, Network Cataloger

jmichaud@sailsinc.org
 (508) 946-8600 x215

Kristin Slater, Manager of Bibliographic Services

kslater@sailsinc.org
 (508) 946-8600 x213
 AIM Screen Name: Baloo2782W

Claudette Tobin, Cataloging Associate II

claudette@sailsinc.org
 (508) 946-8600 x216

Steve Wilson, Systems Manager

swilson@sailsinc.org
 (508) 946-8600 x212
 AIM Screen Name: stvhaggis

Upcoming Training & Meetings

Upcoming Training

Detailed descriptions and registration information, are available on the [SAILS website](#).

Beginning Cataloging Training

08/23/2006
 9 am to noon, SAILS Meeting Room

Virtual Catalog Training

09/19/2006
 10 am—noon & 1pm—3pm, SAILS Meeting Room

Cataloging Non-print Material

09/26/2006
 9 am to noon, SAILS Meeting Room

iBistro—The Next Level

09/27/2006
 9:30 am to noon & 1 pm—3:30pm, SAILS Meeting Room

Upcoming Meetings & Events

SAILS Membership Meeting

08/16/2006
 10 am—noon, SAILS Meeting Room

School Member Meeting (Required)

09/12/2006
 SAILS Meeting Room

SAILS Network Statistics

FY06 Overview	June	May	April	March	February	January	Total FY06
Total Intranetwork Loans	55,782	60,272	51,646	64,338	53,932	56,052	635,471
Total Items Circulated	380,167	374,577	350,603	413,758	375,713	373,651	4,388,861
OverDrive Circulation	440	409	394	407	465	478	4,308
VirtCat Items Borrowed	985	1,259		1,345	1,094	1,202	11,189
VirtCat Items Loaned	439	572		587	526	559	5,089
Cataloging Requests	2,359	3,023	2,333	3,104	2,882	2,186	32,793
WebDewey Sessions	107	110	98	100	87	92	1,099
MARC Records Added	3,951	4,066	3,434	3,873	3,338	3,864	45,312
Patrons Added	3,099	2,306	2,502	2,901	3,269	3,262	42,852
Holds	41,708	42,811	40,072	45,690	39,366	44,614	463,144
Total MARC	955,666	953,565	952,231	948,830	946,022		
Total Holdings	3,417,415	3,403,777	3,396,932	3,386,781	3,375,840		
Total Patron	535,841	534,543	534,153	533,717	533,135		