

Frequently Asked Questions

Bridgewater Patrons

1. What libraries are not serving patrons from Bridgewater?

ABORO-MAIN	FALLRIV-S	NO_ATBORO
ACUSHNET	FOXBORO	NORFOLK-PL
ASSONET	HALIFAX	NORTON
BERKLEY	HANSON	PEMBROKE
CARVER	LAKEVILLE	PLAINVILLE
DART-NORTH	MANSFIELD	PLYMPTON
DART-SOUTH	MARION	RAYNHAM
DIGHTON	MATTAPOIS	ROCHESTER
EASTON	MIDBORO	SEEKONK-PL
EASTON-BR	NBED-BKMOB	SOMERSET
EBWATER	NBED-CASA	TAUNTON
EFREETOWN	NBED-HGRN	WAREHAM
FAIRHAVEN	NBED-LAWLR	WBWATER
FALLRIV-E	NBED-MAIN	WESTPORT
FALLRIV-M	NBED-WILKS	WRNTHAM

2. If my library does not fill holds for Bridgewater what should I do if I check in an item and it is prompted to go to Bridgewater

1. Bridgewater is filling holds for all SAILS members – it may belong to them.
2. Nonresidents of Bridgewater are using Bridgewater and may have designated it as a pickup location.
3. The item may belong to a library that is filling holds for Bridgewater
4. The patron record may not have been updated to DECERT profile.

3. What should I do if I see that a Bridgewater resident's patron profile has not been changed to DECERT

Bridgewater patrons were identified as DECERT based on zip code. Bridgewater State Students were not changed to DECERT because they are not residents in the town of DECERT. If you notice a patron with the incorrect patron profile send the patron's barcode to support@sailsinc.org or fill out a circulation error form on our website.

Never cancel holds for a Bridgewater patron. Libraries in SAILS as well as Bridgewater itself are filling holds. If you have any question contact SAILS.