

SAILS to Replace Sirsi Computers in July

The system will be totally unavailable for use - this includes both Workflows and iBistro access.

The SAILS Library Network received \$88,500 in grant funds from the Massachusetts Board of Library Commissioners to replace the Sirsi production and test servers, both of which are now more than 5 years old. The two servers will be replaced the week of July 25. During the time that data is being transferred from the old computer to the new computers the system will be totally unavailable for use – this includes both Workflows and iBistro access. The current estimate is that the downtime will last 3 full working days (Monday – Wednesday) and with libraries beginning to connect one at a time on Thursday.

Sirsi recommends the use of the off-line circulation client during this extended period of downtime. SAILS will be testing the new off-line circ client in early June and will begin conducting training sessions on its use in late June and early July. Following is the current timeline for implementation.

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SAILS To Begin Regional Roundtables

During the next fiscal year (July 1, 2005-June 30, 2006) SAILS will be conducting regional roundtables for Cataloging and Circulation staff members. The purpose of these meetings will be to allow staff members who might not normally attend a meeting at the SAILS office to meet with SAILS staff and staff members from other libraries with responsibilities similar to theirs.

The roundtables are also intended to provide a more casual venue for information sharing than the more formal advisory committee meetings. At the present time the network is planning on conducting 2 cataloging and 4 circulation roundtables. At the conclusion of the year we will evaluate the effectiveness of these roundtables and determine whether the number should be expanded.

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MyAccount Label Change

Based on a previous suggestion, the label for holds not yet available for pick-up has been changed to read "**Pending**", on the MyAccount page. It used to say "**Unavailable**".

You may want to alert patrons to this on your website. We have updated the SAILS login screen with the change.

Suggestion Box

Comment: I use the advanced search more often than the regular search. Would it be possible to make the advanced search accessible from every screen in iBistro instead of just the "Home" screen? As it is now, if I'm on any screen other than the "Home" screen, I first have to go back to the "Home" screen and then click on "Advanced Search."

SAILS Response: Within the limits of the software, we could change the default search on the home page to use the advanced search. Since iBistro is primarily for patron use, this wouldn't be advisable.

The other option is to perform a simple search, then use the "limit search" option at the bottom of the hit list.

We could also explore having a special login for reference staff, which would have the advanced search be the primary search. We will bring this issue to the PubPac Committee.

Sirsi Circulation Product Manager to Attend SAILS Meeting—June 7th

Laurie Porter, Circulation Product Manager, and Amy Morgenthaler, Senior Client Care Account Manager, will be attending the June 7th Circulation meeting. SAILS will be presenting them with a list of concerns and problems relating to circulation prior to the meeting and they will be addressing those issues as well as others that will come up during the discussion.

SAILS will be emailing our list of concerns to all SAILS members June 2. We hope that the end result will be future software development more suited to consortium as well as tech tips to resolve some of our existing problems. This meeting is open to anyone interested in attending.

As usual, the meeting will begin at 9:30 a.m. and we ask that everyone arrive on time so we can begin promptly. We will start with any SAILS related business and then turn over the meeting to Amy and Laurie.

Gnomes in the Catalog

For those libraries participating in the Gnomes across Massachusetts program in conjunction with this year's summer reading program, we have a bib. record for the traveling gnome. All libraries in this gnome program can attach their gnome holdings to a1179406. This bib. record is currently in the request record format, but it will be updated soon to a fully cataloged record, including subject headings. The bib. record will include a general note explaining that the gnome is part of the summer reading program.

You can use whatever Item Type your library currently uses to correspond to the amount of time you wish the gnome to circulate (for example, 1 week, 2 weeks, etc.). Kristin has created a Gnome ItemCat1 for all libraries to use. The home location for your library's gnome is entirely up to each library.

If you have any questions about the Item Type to use for the gnome, you can contact support@sailsinc.org. If you have any questions about the bib. record itself, you can contact catsupport@sailsinc.org.



Cool Search Tool for iBistro– Revised

Last month we told how to create a “bookmarklet” to search iBistro from a site like Amazon. The instructions were more complicated than necessary and we would like to update those here.

Follow these steps::

1. Follow this link: <http://sailsinc.org/librarylookup.htm>
2. Right Click on the link called “Library Lookup”
3. Left Click on “Add to Favorites” and say to allow the unsafe favorite.
4. In your browser, drag to link from your favorites to your links toolbar
5. Go to www.amazon.com and do a search for some semi-popular title.
6. While on the title information page, click the "Library Lookup" button

If you have any questions, please email me at lessner@sailsinc.org.

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Duration	Task	Completed by
Done	Server ordered and scheduled for installation.	SIRSI
07-05-05	Server delivered to customer site.	SIRSI
07-08-05	Server installed on customer network and on-line.	Client/SIRSI
07-15-05—07/15/05	Client tests using Standalone.	Client
07-11-05—07-15-05	Server connectivity tested from Huntsville, AL to library server. **If connectivity to the server can not be made during the scheduled time frame it may be necessary to re-schedule the platform migration. **	SIRSI
07-18-05—07-22-05	Set-up work Completed on new server.	SIRSI
07-25-05—07-26-05	Migration begins 9 A.M. EDT **all work on the Unicorn server should cease** . Client begins using standalone.	SIRSI/Client
07-27-05	Migration QC Client remains on standalone.	SIRSI
07-28-05	Migration QC and network changes completed client remains on standalone.	Client
07-28-05	Full Unicorn backup completed on production server.	Client
07-29-05	Client uploads standalone transactions.	Client
07-29-05	Client comes up on new server	SIRSI/Client
07-29-05	Copy of production system pushed to new test server.	SIRSI

You are Cordially Invited to Wedding Resources June 2005

Suggestions from the PubPac Committee

<http://www.crewsnest.vispa.com/weddings.htm>—This Web site is part of a larger resource on celebratory days and focuses in particular on weddings. Brides-to-be can gather valuable information for their upcoming day on topics such as: dress and veils, the bridal bouquet, when to marry, wedding traditions, and wedding customs. Make sure you are well-prepared for your special day!

<http://www.ultimatewedding.com/>—This Web site is designed to help visitors plan and carry out every aspect of an upcoming wedding. The site features information on traditions, customs, gown searching, marriage license, songs & music, vows, ceremonies, bridal showers, and more! Check out the wedding blooper for a good laugh or read the bridal journals to find others sharing in your same types of wedding stress!

<http://groom411.com/>—**Groom411**, “your guide to the good, bad and ugly of being a groom. Plus gain valuable bonus points if your fiancée sees you actually researching your wedding.”

<http://www.insidervlv.com/marriage.html>— **Insider Viewpoint of Las Vegas**

"The ten rules listed below must be followed in order to wed in the great state of Nevada. Since Las Vegas, Nevada, is the wedding capital of the world, the staff at Insider Viewpoint of Las Vegas thought you should know the rules before you arrive." Also includes additional general information, number of marriage licenses from Las Vegas back to 1985, and lists of selected wedding chapels and of famous Las Vegas weddings.

Johnson, Judith A. 1948- **The wedding ceremony planner**. Naperville, IL : Sourcebooks, Inc., c2005.

Wang, Vera. **Vera Wang on weddings**. New York : HarperResource, c2001.

Milk, Leslie. **It's her wedding, but I'll cry if I want to : a survival guide for the mother of the bride**. [Emmaus, Pa.] : Rodale, c2005.

Roth, Michelle. **Your day, your way : the essential handbook for the 21st-century bride**. New York : Three Rivers Press, c2003.



Van Dijk, Peter, 1960- **The clueless groom's guide : more than any man should ever know about getting married**. Chicago : Contemporary Books, c2003.

Forsell, Mary. **Romantic weddings**. New York : Hearst Books, 2003.

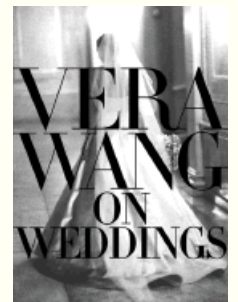
McBride-Mellinger, Maria. **The perfect wedding details : more than 100 ideas for personalizing your wedding**. New York : HarperResource, c2004.

Willdorf, Nina. **Wedding chic : the savvy bride's guide to getting more while spending less**. New York : Perigee Books, 2005, c2004.

Younkin, Marty. **A wedding ceremony to remember : perfect words for the perfect wedding**. Dallas, Tex. : Brown Books Pub. Group, c2003.

Naylor, Sharon. **The groom's guide : a wedding planner for today's marrying man**. New York : Citadel Press, c2004.

Scrapbooking your wedding : fresh ideas for stunning pages. Denver, CO : Memory Makers Books, c2004.



SAILS Directors Hold Day-Long Strategic Planning Retreat

On May 18 the directors of 28 SAILS members attended a day long planning retreat at On Cranberry Pond Bed and Breakfast. The retreat began with a presentation from Stephen Abram, Sirsi Vice President for Innovation, entitled "The Perfect Storm," which focused on a number of technological developments that could affect how libraries provide service. In the afternoon the directors participated in break-out sessions intended to identify issues that will affect SAILS over the next 5 years. The retreat concluded after the participants defined 5 goals that will be addressed in our next 5 year plan:

1. Expand funding for the network
2. Provide unimpeded access to the Integrated Library System (i.e. Sirsi)
3. Expand the Customer Service program to member libraries
4. Evaluate and implement proven and appropriate new technologies
5. Develop and maintain a marketing program that recognizes the need for patrons to identify with their local library.

The next step in the planning process will be the forming of 5 working committees charged to expand these goals into a set of objectives and tasks. The chair of the Long Range Planning committee is calling for volunteers willing to serve on of these committees. If you think you might be interested, please send email to lrp@sailsinc.org indicating on which committee you would like to serve. In the past, participation in a Goals Committee involved reading background documentation and attending 2 committee meetings.

Did You Know?

SAILS is the second largest network in the state in terms of:

Number of libraries served
Number of square miles covered

- The number of patron placed holds has increased 73% over the past 3 years
- 62% of the active SAILS users are adults
- 56% of the active SAILS users are female
- 77% of the respondents to a recent SAILS survey indicated that they use iBistro at home.
- 64% of the survey respondents wanted to be able to download books from SAILS
- 58% of the survey respondents wanted to be able to download music from SAILS
- 47% of the survey respondents wanted self-checkout service



KEITH, ROBIN & DEBBY HARD AT WORK

'05 Summer Reading Lists & Link Builder Tool

Now that school is almost out for the summer :-o, SAILS has been working on getting the summer reading lists posted. They are available from the SAILS homepage as well as within iBistro, for libraries who have sent in lists.

If you would like to create your own summer reading list, or any bibliography for that matter, we have created a link builder tool for you to use. Just go to : <http://www.sailsinc.org/linkbuilder.asp> and plug in your search criteria. You can use the form to build a link to a specific title, author or subject in iBistro. You can also combine terms and limit to just your library. This is handy if you have a subject bibliography on your Website.

So remember to send in your list. If you have a list posted on your site, please let us know so we can link to your list from ours, giving students multiple access points. If you have any questions, please contact Laurie at llessner@sailsinc.org.

OverDrive Service a Success!

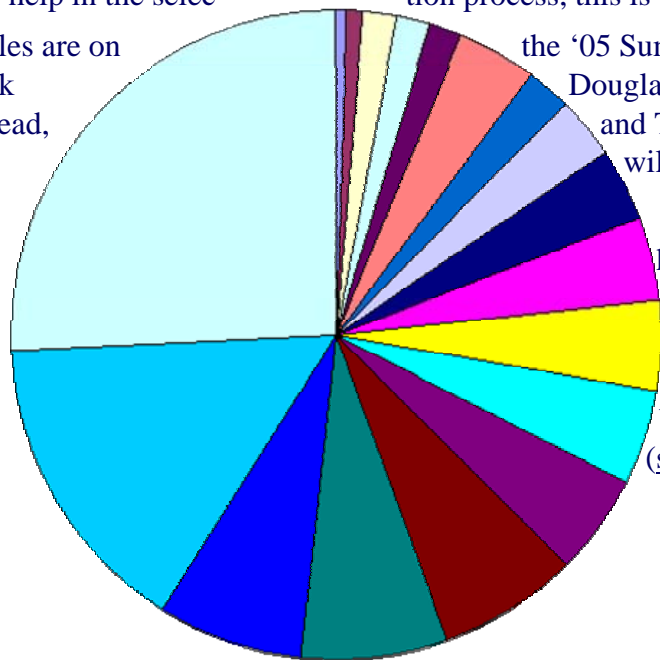
Although the service has only been active for less than a month, there have already been 770 checkouts on our small collection of 310 titles. As you can see from the chart, showing checkouts by subject, the most popular subject is Mystery. This may be due to the fact that most of our 50 Unlimited Checkout titles are in the mystery genre.

At the last OverDrive Implementation Committee meeting, several new titles purchased. We were finding that many titles were checked out and the hold list was growing. Unless the format was an Adobe eBook, patrons need to request an early return, and we needed to get more titles available so patrons wouldn't turn away from the service, thinking we never have any books available. We will be seeking volunteers for the OverDrive Selection Committee, so if you have a desire to help in the selection process, this is the committee for you.

Some of the newly purchased titles are on Narrative of the Life of Frederick Douglass, Cold Sassy Tree, Pride and Prejudice, My Brother Sam is Dead, and The Adventures of Tom Sawyer. These Digital Library titles will appear in the hit list when students search in iBistro.

We also added some titles to appeal to kids for recreational summer reading. Some of these include; Gossip Girl, Pen-Princess Diaries, The Mediator, and Peach Boy.

We just received a new order of bookmarks, so if your supply is getting low, send us an email (support@sailsinc.org) and we'll get them to you in the delivery.



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Historical Fiction	Foreign Language Study	Reference	Science Fiction & Fantasy	Cooking & Food
Juvenile	Children	Careers	Thriller	Nonfiction
Romance	Travel	Science Fiction	Self-Improvement	Classic Literature
History	Fiction	Mystery		

iPod Transfer—eAudio Books

The following instructions are for you to share with your patrons who ask how they can get the OverDrive audio books to play on an iPod. We can not post these instructions in the OverDrive help files, because publishers would not be happy with us publicizing ways to get around the digital rights management feature.

1. Download the audio book chapter(s) you wish to transfer
2. Burn to CD
3. Open the CD in iTunes
4. Right Click on the selection (track)
5. Left click on "Convert Selection to AAC"

It takes a few minutes, but it will convert to the Advanced Audio Coding (AAC) format. It looks like it should then be ready to transfer to an iPod.



SAILS Support Calls—May 2005 (Not including the PC Support Department)

Issue	#	Issue	#
Acquisitions	98	API	1
Cataloging	93	Circ	2
Database Errors	6	iBistro	5
Info Requests	304	OverDrive	45
PC Software	1	Report Requests & Questions	11
Virtual Catalog	9	Website	5
		Total	580

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email: support@sailsinc.org URL: <http://www.sailsinc.org>



Upcoming Training & Meetings

Detailed descriptions and registration information for classes, are available on the [SAILS website](http://www.sailsinc.org).

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Circulation Meeting

06/07/2005

9:30am—11:30am SAILS Meeting Room

Tech Services Meeting

06/15/2005

10am—noon SAILS Meeting Room

OverDrive Committee Meeting

06/21/2005

10am—11am via Instant Messenger (AIM)

SAILS Membership Meeting

06/22/2005

10am—noon SAILS Meeting Room

Baby Alert!

Congratulations on our newest SAILS member—Baby Kaiden Mercer was born Wednesday, May 25th, weighing in at 8lbs 10oz a month premature. Finally we have a boy to compliment the 4 girls that have been brought into this world by SAILS staff members over the past couple of years.

FY05 Overview	December	November	October	September	August	July
Total Intranetwork Loans	44,159	45,803	48,089	47,448	50,527	49,759
Total Items Circulated	297,887	364,857	356,078	343,798	382,040	411,373
VirtCat Items Borrowed	729	777	815	752	835	518
VirtCat Items Loaned	334	432	397	396	352	236
Cataloging Requests	2,079	2,607	2,552	2,713	2,975	2,631
MARC Records Added	2,494	2,982	2,798	3,425	3,176	3,249
Patrons Added	1,773	2,763	4,888	5,607	3,588	3,068
Holds	27,477	30,682	30,026	30,587	31,423	32,361
Total MARC	940,464	937,282	934,055	930,684	928,240	922,507
Total Holdings	3,338,063	3,335,761	3,325,130	3,311,845	3,299,129	3,289,160
Total Patron	514,716	513,580		510,834	508,854	509,384

FY05 Overview	June	May	April	March	February	January	Total FY05
Total Intranetwork Loans			46,846	57,360	48,529	47,555	486,075
Total Items Circulated			359,444	401,139	366,160	343,014	3,625,790
VirtCat Items Borrowed			956	1,090	1,039	811	8,506
VirtCat Items Loaned			418	506	450	383	3,904
Cataloging Requests			2,477	2,219	2,352	2,212	24,817
MARC Records Added			2,548	2,904	2,958	2,547	29,800
Patrons Added			2,318	3,330	2,676	2,283	32,294
Holds			33,444	38,189	32,428	36,550	323,167
Total MARC			950,225	947,792	945,149	942,560	950,225
Total Holdings			3,361,266	3,351,271	3,340,278	3,336,262	3,361,266
Total Patron			518,147	519,519	518,209	515,916	518,147