

SAILS Network News

Library Network

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Rally for Libraries!

Please join library colleagues and supporters for MLA's rally for libraries! "Don't Close the Books on Libraries" will take place on Wednesday, November 4th at 11:00 a.m. on the steps of the State House in the "well area".

Email dconrad@sailsinc.org if you want to carpool from SAILS headquarters. [Don't Close the Book on Libraries](#)



Report from the Executive Director

In last month's newsletter I reported that SAILS was planning a migration from leased Verizon lines to higher speed Internet based lines for libraries currently using Verizon as the primary method of getting to SAILS. We now have a timeline for this cutover. Our Internet Service provided by the University of Massachusetts will cease in mid-January 2010. SAILS is replacing that service with a high-capacity FIOS line running to the central site. This new line should be active by early December at the latest. Existing VPN sites will then have their software modified to point to the new Internet lines. We have ordered Comcast circuits for libraries currently on Verizon lines. The new Comcast circuits will be installed the last week of November. Technicians from FTG Technologies will be going on site to do the cutover from Verizon to Comcast. This should all be done by mid-January. Our entire Verizon wide area network should be discontinued by February 2010. Not only will this transition save the network and its members a substantial amount of money but the bandwidth provided by Comcast is considerably higher than what we could get from Verizon.

Work continues on our Open Source user interface. A new logo has been selected and basic format for the SAILS website and OPAC is taking shape. A programmer is developing "hooks" from our SirsiDynix system to retrieve and display information for patrons. We hope to have a prototype to demonstrate by early January.

Work continues on the state level to develop a statewide delivery system that eliminates the need for transit slips and provides some auto sort functionality. An RFP for vendors interested in providing this service should be sent out in early 2010. At the September 2009 circulation meeting the need to begin duplicating existing barcodes and putting them on the outside cover was discussed. The RFP is going to require that the vendor does the barcode duplication for items that do not have a barcode on the outside so this will save staff from having to handle a major project. Laurie Lessner is the SAILS representative on the RFP committee and Network President Manny Leite (East Bridgewater) is the alternate.

SAILS staff has been working with SEMLS to see if a method can be developed to allow transit slips to be printed from receipt printers at the time items are put in transit in Workflows. Following a format currently in use in the Old Colony Library network we were able to enlarge the type font and format the slip to be

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Executive Director's Report—Continued

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more usable by the delivery company. Samples have been forwarded to SEMLS and will be evaluated by the delivery company. We certainly hope that this capability will be available in the very near future.

It is a good idea to check your email regularly for updates about these projects as well as other announcements about continuing education, software features etc. As always, if you have questions please feel free to send email to support@sailsinc.org or contact any of the SAILS staff member.

ReadyTalk Easton Renovation Update

Upcoming Online Training Programs

SAILS has a full suite of new training opportunities for library staff. These are all held online, which means you need to be at a computer with Internet access and have a phone available at the station. You can also have more than one person at the library attend, if you use a speaker phone. We've had nice feedback about the online classes and think this is a great way to save everyone travel time but still maintain personal interaction.

The following classes have been scheduled:

- Introduction to WorkFlows / Basic
- WorkFlows / Advanced Setup
- User Registration for Public Libraries
- User Registration for Schools
- Filling Holds
- Intro to Searching in Workflows / Placing Holds
- Advanced Searching in Workflows
- Introduction to Director's Station
- Intro to the Virtual Catalog
- General Question and Answer

Please go to the [SAILS website](#) for complete descriptions and registration information.

Easton's renovated library at 53 Main St. is scheduled to be reopened Monday, November 30th. During the next few weeks, the library is not lending any material so they can get their collection moved back. They are also moving some of their YA collection to a new location called "Teen Center". This is located in the cottage (56 Main) across the street from the main building and will be used as a circulating location for teens as well as a place for them to socialize.

During the time of Nov. 9th—Nov. 30th, the cottage will be available to patrons for hold pickups and returns. Patrons will be able to use computers at the Easton YMCA and the Stonehill College Library.

Highlights of the new building include:

- * An expanded parking lot
- * An elevator
- * A customized circulation desk
- * New space for fiction
- * New book and DVD drop boxes
- * Arts and crafts chandeliers
- * Central heating and cooling
- * Some new computers including laptops
- * Large screen wall mounted television for programs
- * A not-so-secret garden adjoining the parking lot
- * No more spooky restrooms!



SAILS New Logo Selection

Last month the SAILS directors, PubPac committee, and basically the world, were given a chance to vote on a new logo for the network. The logo is part of our new OPAC project and was created by the company doing the SOPAC implementation.

By an overwhelming majority, 48%, this is the winning design:

#3



Some comments included;

"LOVE it!!!"

"Really nice (they all were, actually!)"

"I selected the third one cause it's not too flashy and you can still see it. =)"

To keep in touch with the progress of the SOPAC install, be sure to get updates from the [SAILS Facebook Page](#) and the [SAILS Online Catalog Project blog](#).

Spaces in Patron Names

A new tip went out to the circulation contacts about formatting patron names in Workflows. This is very important because the next version of Workflows will begin separating the 3 parts of the name and the City and State fields. For this to work, we need to update the database to separate the fields for the patrons already in the system. If the names and addresses are wrong, we could run into serious problems.

To view the entire tip, please visit:

<http://sailsinc.org/circ/patrons.html> and click on the link "Entering a patron's name" under Registering and Modifying Tips.

The correct format for a name is like this:

Smith, John James Jr.

Smith,[space]John[space]James[space]Jr

User Services Section

We've finally added a section to the SAILS site for user services topics. These include; iBistro, TumbleBooks, Overdrive, and Envisionware. We'll be adding content and would be happy to hear from you of suggestions for content you'd like to see available to you. Just email support@sailsinc.org.

Shopper Card Sets—Order Now

Orders are now being accepted for shopper card sets. We must have minimum combined order of 5,000 cards to place the order. The highest price per card will be 25 cents. If we can get an order of at least 20,000 the cost will be 15 cents per card.

If you haven't used these cards before they consist of a standard sized card and a key chain sized card. The cards are personalized with the library name and address on the back. The patron barcode is imprinted on the card itself. These are very popular with patrons.

If you want to place an order please use the SAILS order [form on our website](#). We will accept orders through November 13. As stated above there is a minimum quantity that we must reach before we can place the order. If we don't reach that quantity we will not be able to place the order.

Check your supplies NOW. The next order will not be until very late spring 2010. We can't place an order for a single library.



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Network Statistics

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	Sept '09	Sept '10	Total FY'10
Total Intranetwork Loans	60,257	59,504	186,986
Total Items Circulated	377,011	379,038	1,253,462
OverDrive Circulation	899	1,496	4,708
TumbleBooks	2,355	4,058	8,500
VirtCat Items Borrowed	1,217	1,225	3,634
VirtCat Items Loaned	547	551	1,697
Cataloging Requests	4,112	4,573	14,515
MARC Records Added	4,095	4,230	13,526
Patrons Added	7,148	6,836	16,410
Patron placed holds	49,628	48,750	151,748
Total MARC	1,047,993	1,078,732	
Total Holdings	3,593,874	3,668,362	
Total Patron	430,759	444,475	
Total Uptime	99.7	99.87	

Upcoming Events

- 11/03/2009 & 11/10/2009 Adding records using the Java Workflows Client
 9 am to noon, SAILS [Register Online](#)
- 11/04/2009 Don't Close the Books on Libraries
 11 am, Statehouse, Boston
- 11/05/2009 Gale Cengage PowerSearch 2.0
 2:30 pm to 4:30 pm, SAILS
 Sponsored by SEMLS, register on the [SEMLS site](#).
- 11/18/2009 SAILS Board Meeting
 10 am to noon, SAILS

November 2009

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					