



SAILS Network News

Library Network

Volume 9, Issue 10

October 2009

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Cataloging Roundtables

This month SAILS will have two cataloging roundtables. Both begin at 10 AM.

10/1—Mattapoisett Free Public Library

10/8—East Bridgewater Public Library

Come join your colleagues and get answers to questions you may have or just hear ideas from others.

Executive Director's Report

I am very happy to report that we are successfully using the ReadyTalk web based software to conduct training sessions. Bob conducted 2 workshops for the Circulation Policy Committee about the family card feature, Laurie held 2 workshops for the Overdrive Advisory Committee about how to create selection lists, and Kristin used ReadyTalk for 9XX training. We are in the process of developing a full range of classes that will be available via the Web. Some training will continue to be offered at SAILS and we will also be available to go onsite for training if that is appropriate.

Southeast Regional Vocational Technical High School, our newest member, is just beginning to enter its collection into the system. We will soon be able to load their local holdings into the system from their standalone Athena system - the first time we will attempt this. In the past we weren't able to protect our own records from being overlaid with incoming records but with the way the new Bib Loader updates, we can perform this kind of conversion safely. We hope that this will be the fastest conversion of any library.

We have been finalizing our plans to convert our telecommunications network from private leased Verizon lines to Internet based lines. Our intention is to provide much greater bandwidth than we can with the Verizon lines for substantially less than what we are currently paying. In the past our telecommunications costs were partially underwritten by funds provided by the Massachusetts Board of Library Commissioners. That line item was reduced as part of the overall FY10 state budget reductions. By moving to a new telecommunications framework SAILS will be able to absorb the loss of revenue without having to reduce services. I will have formal timeline for the cutover by mid-October.

SirsiDynix has announced a new release. This new release no longer supports the C staff client. SAILS can't install the new release until all of its school members have migrated to the Java client. In the interim we will be installing a patch cluster this fall to fix some of the problems that have cropped up. We will be testing the patch cluster in October and announcing the installation date later in the month.

Overdrive has announced a new feature that will allow users with Windows Mobile phones to wirelessly download audiobooks and music to their devices. Supported devices include the Palm Treo, AT&T Samsung Jack and Verizon HTC Ozone. They are also developing software that will allow iPhone and Blackberry users to

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Q & A – Circulation Statistics

What is the difference between the reports I receive in my finished reports folder and the figures that appear in the month summary Excel workbook emailed from SAILS?

The monthly reports generated by Workflows are based on a report that counts the number of checkouts, renewals, etc. performed on computers logged in as your library. This can include circulation, tech, and patron renewals on iBistro. The problem with this report is that we can not construct the report so that it excludes in house transactions such as setting an item to discard or lost in transit. We have to run 2 reports - one that counts everything and one that is only for in house patrons. You have to deduct the in house total from the total circulation.

The monthly figures on the spreadsheet do not need to be deducted. Those figures are generated on Directors Station and those reports can be very fine tuned. In general we have found those reports to be more accurate. We can't run monthly reports for everyone on Directors Station broken down by item cat1 and user categories because Directors Station can't be programmed to automatically generate reports so we continue to generate reports on Workflows so you can see usage trends. If someone in your library has received training in Directors Station these reports can be easily generated.

Why is it that my report broken out by item categories doesn't match the total of usage by patron categories?

Workflows generates statistics by counting the number of transactions that uses the command checkout, renew item, nnew patron, etc. Within the software itself those commands may not contain information specific to a patron or item (for instance the command doesn't need to display patron information so it doesn't record user categories in the transaction). The figures for circulation by item categories vs. patron categories will never match. These figures should be used to track trends.



Why doesn't SAILS send out its statistical summary the first day of the month?

It takes 2 days for Directors Station to load data from a specific date. The first day Workflows compiles the statistics from the day's activities. The 2nd day Workflows loads the statistics to Directors Station. Therefore our reports will always be sent out after the 2nd day of the month.

Executive Director's Report – Con't

download titles to their devices. The mobile service for Windows devices is now available and information is on the SAILS Digital Library site. In September, we purchased a new set of 25 Always Available titles. This brought the collection up to 50 titles that can be used simultaneously with no limit on the number of simultaneous users and we will be rotating 25 titles every 6 months. Overall usage of entire Overdrive collection continues to climb and I will be recommending that the board examine our current funding formula to determine if it would be appropriate to have more funds for this collection.

Laurie will be attending the annual Consortia Special Interest Group meeting in Chicago this month. This is a 2 day conference during which different consortia representatives talk about services or software that they have developed for their member libraries. SirsiDynix management attend as well to answer questions about ongoing development of consortia friendly software features and support issues unique to sites with multiple independent libraries.

Q & A—Overdrive

The following questions were from library staff who attended last month's online Overdrive training sessions.

Can I renew? - You can check out the title again -- you may need to add your name to the waiting list.

Is a user notified when a title on hold becomes available? - Yes, they must enter an email when they place a hold.

Is the OverDrive Media console compatible with the Windows 7 Operating System? While Windows 7 isn't yet an officially supported platform, since it hasn't been released, the OverDrive Media Console should be compatible with it.

If a CD holds more than one hour worth of time, why can't you download more parts to one CD? All CDs are burned as regular audio CDs and will hold a maximum of 80 minutes. Parts are typically between 50 and 70

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TumbleBooks Access—Simplified

One of the most popular features for subscribers has been the desktop icon which allows students, teachers and patrons to access their TumbleBookLibrary collection with just a click of a button.

These are available for both PC and MAC computers!

You can put the desktop icon on any and every computer in your school or library!

Just email info@tumblebooks.com with your username and password (or name of school/library if you have forgotten your username) and they'll send you a link which will download and install your TumbleBooks desktop icon. If you'd like SAILS to contact TumbleBooks on your behalf, email eservices@sailsinc.org.

Warm Wishes

SAILS would like to wish Carrie Tucker the best of luck at her new position at Boston Latin school.

We also want to send get well messages to Frank Ward, director of the Richard's Memorial Library in North Attleboro, who has been home feeling under the weather, and Elaine Jackson, director of the Norton Library who is home recovering from recent surgery.



Trendwatching.com

If you're feeling overwhelmed by the amount of information out there, and new services constantly available to you and your patrons, think about subscribing to the Trendwatching.com TrendBriefing newsletter. It comes once a month and overviews the most current craze.

This month's topic, Transparency Triumph, is very timely since we will be inviting patrons to write reviews and rate titles in the catalog when we go live with SOPAC later this winter.

Delivery Information—Schools

SEMLS has announced the delivery to Centennial School and the Olive Day School in Norfolk will cease as of 9/22. You will not be able to place holds on their collections (in fact we never opened them to holds when schools resumed). Their patrons will not be able to place holds using their school cards. Items belonging to either school should not be shipped to the public library. If you have something belonging to either Centennial or Day send them to SAILS and we will see that they get delivered somehow.

Keith Middle School is also not open for holds. The Library Media Specialist will not be on staff until later this month. We will let you know when their collection is reopened.

Q & A—Overdrive – Con't

minutes.

Would a user have to destroy their burned download once the book is expired? Right. At the end of the lending period, the user would need to erase the CD or destroy it. That's part of digital rights and honest use of the borrowed titles.

Can you transfer titles to more than one device? Yes. However, some publishers limit the number of times you can transfer a title.

When will eBooks be able to transfer to the Kindle? Unfortunately, Amazon uses proprietary protection and currently does not recognize the formats that OverDrive offers. We hope they offer support in the future.

Do books transferred to portable devices expire automatically, or does the user have to delete them? This depends on the device. Devices running Windows Mobile and the Sony Reader will expire titles. For other players, the user will just need to delete the title at the end of the lending period.

Do iPods automatically disable audiobooks after the due date expires? The iPod does not recognize the lending period so the titles will be able to be played past the lending period. However, a user should delete and destroy any and all copies once the title has expired.

It sounds like WMA works on iPod now. So a Mac user cannot download a WMA to transfer to his iPod? Right. A Mac user can enjoy MP3 Audiobooks and Adobe eBooks.

What happens if someone does NOT delete at the end of the check out period? OverDrive encourages honest use via messaging on your Virtual Branch website and prompts in the software. Staff is not responsible for enforcing digital rights.

How long has OverDrive been providing this service? OverDrive has been working with digital media since 1986. Our Digital Library Reserve product for libraries began in 2002.

If you 'share' your title via Twitter, what does the post say since it only has 140 characters? It depends on the length of the title. If we use NYPL as an example with a 'normal' audiobook (one with a shorter title), you might see: Downloading 'Twilight' audiobook from the New York Public Library, The Branch Libraries (<http://ebooks.nypl.org>). Various parts of the post, like the full library name, get cut as the title gets longer.

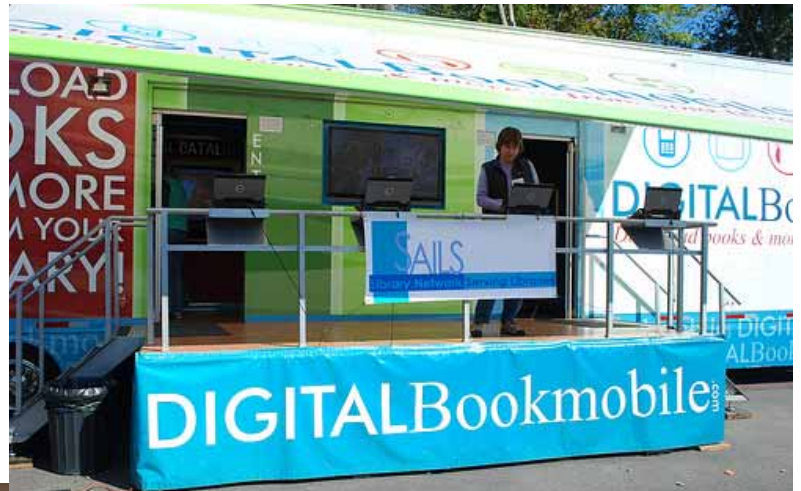
Will WMA audiobooks be made Macintosh-compatible? This challenge may not be able to be overcome, but we are always looking in to additional compatibility of our titles with Mac computers.



Digital Bookmobile—Great Success!

150 people turned out for the Digital Bookmobile event on Saturday, September 19th at the Lakeville Library. If you haven't seen any of the press, there were two nice articles; one by Kim Ledoux from the [Standard Times](#) and another in [Wicked Local Bridgewater](#). SAILS gave away thirteen Zen Stone MP3 players from Creative Labs. Since the event, we've had 69 new patrons register and 593 checkouts.

More photos from the event are available at: <http://www.flickr.com/photos/digitalbookmobile/sets/72157622307442347/>





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Network Statistics

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	August '09	August '10	Total FY'10
4198			
Total Intranetwork Loans	60,406	61,674	127,482
Total Items Circulated	388,823	412,432	881,710
OverDrive Circulation	936	1,652	3,212
TumbleBooks	1,511	1,760	4,442
VirtCat Items Borrowed	1,028	1,244	2,409
VirtCat Items Loaned	482	541	1,146
Cataloging Requests	3,258	5,187	9,942
MARC Records Added	3,796	5,098	9,296
Patrons Added	4,665	5,505	9,574
Patron placed holds	45,929	51,044	102,998
Total MARC	1,044,916	1,077,092	
Total Holdings	3,582,869	3,664,756	
Total Patron	426,519	440,001	
Total Uptime	99.89	99.83	

Upcoming Events

- 10/01/2009 **Cat Roundtable**
10 am to noon, Mattapoisett
- 10/08/2009 **Cat Roundtable**
10 am to noon, East Bridgewater
- 10/14/2009 **SAILS Membership Meeting**
10 am to noon, SAILS
- 11/03/2009 **Adding records using the Java Workflows Client**
9 am to noon, SAILS
- 11/05/2009 **Gale Cengage PowerSearch 2.0**
2:30 pm to 4:30 pm, SAILS
Sponsored by SEMLS, register on the [SEMLS site](#).

October 2009

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31