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Upcoming System Changes

**** Server Replacements—Downtime Notice****

During the week between Christmas and New Years, SAILS will be replacing our Production (ILS) server and Test server. We will give more details, but expect to be off-line a few days that week.

SAILS is in the process of working with SirsiDynix as a beta test partner for the upcoming Symphony 3.4 release. There are some interesting features intended to make circulation and cataloging functions easier while presenting more information about transactions.

Enhancements in Symphony 3.4:

Cross-references—When looking up a cross-reference, a more complete list of results will be returned. Currently the maximum number of cross references is 100. It will be increased to 1000. You shouldn't get many "truncated results" messages.

Next Step Button—To be consistent with other wizards in the WorkFlows, next step button names have been changed to "Save" and "Close" in the Modify User wizard, Register New User wizard, and Copy User wizard.

User search helper—when the User Search helper returns a hit list during a search, you will be able to browse through the list of user records, click on the "display another user" button, and then return to the hitlist at the same point that you left. This works with browsing and keyword searching.

Non-holdable items will fill an active unavailable hold when charged—For example, a patron places a title level hold on a book. The library has multiple titles in the system, including copies with non-holdable item types (such as BSELLER). While in the library, the patron sees a copy of the title on the shelf and pulls this nonholdable copy to check out. When the patron checks out this copy, the system will automatically fill the user's existing title level hold for the book.

Users will be searchable by birthdate

New right-click menu options for Circulation wizards—These right-click menus are "popup" menus that contain commands and options that can be performed against a selected record or group of records. The right-click menus are available using a mouse right-click in circulation lists (or tables), such as checkouts, bills,

holds, bookings, and more. It's a nice shortcut to performing a task, rather than having to select the needed wizard.

Display all checkouts in transaction list—The transaction lists that display in circulation wizards will now display all checkouts for a user, including active and inactive checkouts.

New Onshelf Items wizard to display contents of the hold item database—Library staff can now view the output of the List Onshelf Items with Holds report for their login library from a single wizard. This will be a real-time reporting of the list onshelf holds (RHA) report. We will need to test to see if this can be done without slowing down the system.

Item price field added to receipt fields—Libraries will be able to advertise the savings they pass on to their patrons directly on date due slips and charge receipts. A new item price ("Price") field has been added as a configurable field for date due slips and charge receipts. When configured, the item price field will print on available date due slips and charge receipts.

Since the field is configurable, administrators can change the "Price" header to something like "Money saved by using the library."

Zip code prints on same line as city and state in notices

Fixed—these current problems will be fixed in the next release:

Display user is not consistently displaying checkouts & bills for the selected user, even though the user had checkouts and/or unpaid bills. The correct user will now displays.

Hold slip not printing first time—when a library staff member logged into the Java WorkFlows client with a fresh session, the first receipt print job from the Discharge/Checkin wizard (for a hold receipt) would not print. This has been fixed so that the receipt will print at the first attempt.

Blanket holds—Previously, checking out an item that was part of a blanket hold did not remove the hold on the remaining item(s) in the Java WorkFlows client. This error occurred when the item met the number of copies needed in the blanket hold.

Cannot modify hold for past suspension dates—Previously, when library staff tried to modify a hold with a suspension date and unsuspension date for a past date, an error message would display and no modification to the hold was possible. This has been fixed so that users can modify a hold's suspension or unsuspension date with a past date without error

Preferred name not recognized in sorting—Previously, when library staff did a search by name from the User Search helper (with the properties set to sort by name), the search results would sort using the user's first name, even if a preferred name was configured. This has been fixed so that search results will sort according to preferred name.

Extra transit message in Trap Holds wizard—Previously, the Trap Holds wizard was displaying an extra "Item in Transit" message when trapping a hold for an item. The second time, if library staff clicked the

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Release Item button, an error message would display. This has been fixed so that the "Item in Transit" message window will only appear once.

Place Holds wizard displays Group ID and Category 1 info for user that currently has item checked out—When library staff used the Place Holds wizard to place a hold on an item that was currently checked out, the User Group ID and the User Category 1 fields displayed the information of the user to whom the item was currently checked out, instead of the user placing the hold.

Pay Bills helper is disabled in Discharge wizard when user has fines—when an item that was not overdue was checked in from a user who had existing fines or bills, library staff was not able to open the Pay Bills helper in the Discharge wizard. This occurred even when the Pay Bills helper was enabled in the Discharge wizard properties.

Item trapped for a suspended hold—Previously, if a hold was suspended after the List Onshelf Items with Holds report had selected an item to fill the hold, users could still trap the selected item to fill the suspended hold. This has been fixed so that users can never trap a suspended hold in any wizard.

Releasing an in-transit item with the Trap Holds wizard shows on HOLD at pickup library—Previously, if library staff tried to use the Trap Holds wizard to release an item that was in transit to fill a hold, the software would prematurely indicate that the item was in the HOLDS location and that the item on hold was available for pickup. The patron could then prematurely receive notification that the item was available at the pickup library, when in fact it was not. This has been fixed so that when an item is released from transit with the Trap Holds wizard, the item is released from that particular hold as expected.

Local toolbars fixed—you can now create and save local toolbars.

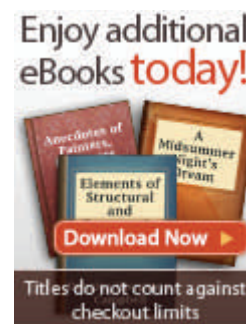
Copy-level shadow indexing corrects misleading **"Unavailable for display" messages** for shadowed titles in iBistro (elibrary) - when you search for a title in eLibrary and limit by library, if the copy owned by the search library is shadowed, the "Unavailable for display" message comes up. This has been corrected.

Coming soon to the SAILS Overdrive Site:

Project Gutenberg titles—Project Gutenberg offers more than 15,000 public domain eBooks to your OverDrive collection at no cost to your library. Patrons can download the DRM-free EPUB eBooks without waitlists or authentication. The eBooks can be read in any EPUB-compatible software and transferred to EPUB-capable devices. Project Gutenberg eBooks don't expire or count against a patron's checkout limit

Q: Will eBooks be available for Apple devices anytime soon?

A: Yes, Overdrive is currently developing an eBook reading application for the iPhone and iPad. No release date yet - but coming soon!



Web Links in eLibrary (iBistro) Results List

As many of you have seen, BCC and MMA have several ebrary records that are findable in the OPAC. These ebooks are restricted to their patrons, based on their licensing agreements. At the moment, to see that these are restricted, the patron needs to click on the full details link.

We are working to make it very clear on the results list that these are restricted titles and give some direction on how to gain access. We expect more of these types of records to be added to the catalog, either from school subscriptions or other ebook content licensed by individual libraries. As it is now, it is confusing to all.

#42	Fiji [electronic resource] World Trade Press. 25 p. Click here to Access this Resource. 1 copy available at Mass Maritime Academy in ONLINE
Details	
+ to list	
	

School Members—Available TumbleBooks Trial

Several of you asked about the availability of the collection of titles for older readers. TumbleBooks has given us a trial evaluation period through 10/31/2010. Please take some time to try this out and see if it is something you think you could use. We can worry about pricing later.

<http://www.tumblereadables.com>

username: sailstrial

password: login

Roundtables

Don't miss these upcoming roundtables! They're a great opportunity to ask questions and get tips and tricks from other libraries. If you've never attended one before, they are informal discussions where everyone is free to contribute, or not. It's also great for the SAILS staff to hear what is happening out in the libraries.

Cataloging Roundtables:
Wednesday October 6th, 10
AM—Wareham
Tuesday October 26th, 10
AM—Norton



Circulation Roundtables:
Tuesday October 19th, 10 AM—Easton
Tuesday November 9th, 10 AM—Fall River

Lynda.com—Keep Your Eye's Open

The Massachusetts Library System (MLS) is offering online technology workshops via Lynda.com. Lynda.com offers workshops on everything from Adobe Photoshop to Office 2010 to WordPress to XML. Lynda.com workshops are video-based. Each workshop lesson is a 5 to 20 minute long video. You can easily skip or repeat lessons by using the index for each class. To see a preview of all that Lynda.com offers, visit their website: <http://www.lynda.com/>

Currently all sessions are filled, but be on the lookout for new sessions. MLS will send out an email if more open up. Each session lasts two weeks. Enrollment periods start the second & fourth Wednesday of each month. To get more information go to the [MLS EventKeeper calendar](#).



Norton teens' bulletin board for September/Library Card Sign-up Month.



SAILS Library Network
 547 West Grove Street
 Middleboro, MA 02346
 (800) 331-3764 (508) 946-8600 fax: (508) 946-8605
 email: support@sailsinc.org URL: <http://www.sailsinc.org>

Network Statistics

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	August '11	August '10	Total FY'11
Total Intranetwork Loans	64,519	61,674	64,519
Total Items Circulated	422,634	412,432	422,634
OverDrive Circulation	2,549	1,652	2,549
TumbleBooks	3,101	1,760	3,101
VirtCat Items Borrowed	1,114	1,244	1,114
VirtCat Items Loaned	622	541	622
Cataloging Requests	4,082	5,187	4,082
MARC Records Added	3,679	5,098	3,679
Patrons Added	5,678	5,505	5,678
Patron placed holds	52,550	51,044	52,550
Total MARC	1,099,446	1,077,092	1,099,446
Total Holdings	3,686,907	3,664,756	3,686,907
Total Patron	454,693	440,001	454,693
Total Uptime	99.98	99.83	

Upcoming Events

- 10/5—PC Support Users Group Meeting
10AM—noon, SAILS
- 10/6—Cataloging Roundtable
10AM—noon, Wareham
- 10/19—Circulation Roundtable
10AM—noon, Ames Free Library (Easton)
- 10/20—Membership Meeting
10AM—noon, SAILS
- 10/26—Cataloging Roundtable
10AM—noon, Norton
- 11/9—Circulation Roundtable
10AM—noon, Fall River

October 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						