



Network News

August, 2021

In this Issue

Network News August, 2021

Patrick Marshall Takes the Helm in Wareham

SAILS Cataloging Reminder for Request Records for Nonprint Materials

Hannaford Bloomin' 4 Good Program

Enterprise 5.1.0.1 - rescheduled upgrade on August 24

Circulation Tip of the Month

Upcoming Libby Enhancements

Kanopy Demo at August Membership Meeting

Upcoming Events Aug 18 Aug 24 Aug 24 SAILS Membership Meeting Enterprise 5.1.0.1 upgrade SAILS Schools Meeting

Network Stats - July

Patrick Marshall Takes the Helm in Wareham

Patrick Marshall has been appointed the new Director of the Wareham Free Library.

He has been a professional librarian for 27 years, having worked at libraries in various communities including Dartmouth, Foxborough and Medway. For the past 14 years, he has been the Library Director at the Jonathan Bourne Public Library in Bourne. He is excited about returning to Wareham where he started his library career as a Page at the old library on High Street, then in the SEAL Network. (When pressed, he says he was in elementary school since he can't be that old)



In his free time, when not driving his wife crazy, Patrick leads kayak and SUP tours for Cape Cod Kayak, runs and skis.

Please join us in welcoming Patrick back to the SAILS network.

SAILS Cataloging Reminder for Request Records for Nonprint Materials

Don't forget to add [videorecording]; [sound recording]; [electronic resource]; and

[kit] at the end of the title.

- Add [videorecording] at the end of the title for DVDs and Blu-rays
For example: Finding your roots: season 7 [videorecording]
- Add [sound recording] to the end of the title for music CDs and audiobooks
For example: Somebody's daughter [sound recording]
- Add [electronic resource] to the end of the title for video games, Playaways, and CD-ROMs
For example: Biomutant [electronic resource]
- Add [kit] to the end of the title for a kit (even if the word, kit, is already part of the title)
For example: Building and design kit [kit]

This information in nonprint and kits titles is helpful to patrons searching in Enterprise and for library staff searching in Workflows. Remember that our handouts for creating request records (by format) are always available for you to use on the SAILS staff website:

<https://www.sailsinc.org/cataloging-desktop/>

Hannaford Bloomin' 4 Good Program

SAILS Selected for Middleboro Hannaford Bloomin' 4 Good Program

SAILS has been selected as the first beneficiary of the Hannaford Bloomin' 4 Good Program.



The Hannaford Bloomin' 4 Good Program, which launches in August, is an easy way for shoppers to give back. Every \$11.99 Bloomin' 4 Good Bouquet with the red circle sticker sold supports a non-profit local to the Hannaford in which it was purchased.

SAILS was selected as the August beneficiary by local store leadership at the Hannaford located in Middleboro. SAILS will receive a \$1 donation for every \$11.99 Bloomin' 4 Good Bouquet purchased at the Middleboro Hannaford in August.

For more information about the Hannaford Bloomin' 4 Good Program, please visit hannaford.bloomin4good.com.

Enterprise 5.1.0.1 - rescheduled upgrade on August 24

Enterprise will be unavailable from midnight to about 5am on Tuesday, Aug.24th. We'll be upgrading to the newest version. Some features will need to be turned on, though there are also bug fixes. One major correction is if a user was deleted from Symphony/Workflows, and a new user is created with the same barcode information, that newly created user could not log in to Enterprise. This has been fixed. Recycling barcode information when creating new users (or recreating old users) in Symphony does not prevent those users from logging in to Enterprise.

Other fixes include:

- With mobile enabled (this is the view when people use a phone), when patrons renewed multiple checkouts at once and the renewal failed, the reason for the failure was not shown. This has been fixed. Patrons renewing multiple checkouts at once now see reasons for failure with the bulk renewal.
- Enterprise eRC search sources, Overdrive and Hoopla, now include the following new fields (when provided by the content vendor); DURATION, AUDIENCE, READER, SERIES. We will need to turn this on.
- Choosing more than one search limit in advanced search causes filter to zero out
- Administrators can now upload and manage lists of special words to improve search results for patrons. Special words include both synonyms and stop words. These lists have been in use for a couple of years, though now we'll be able to make changes, if needed.
 - Synonym lists include common variations of searched for words, such as "cat" having synonyms like "feline" or "kitten." Synonym lists can be configured to map synonyms in one direction or both ways, allowing administrators greater control over how words relate.
 - Stop word lists include those words that provide context when reading, but are ignored by the search engine. This list could include words such as "this", "that", and articles like "the" and "a," as such words are unlikely to be used alone in a title.
- Update checkout/hold modal to be more user friendly - To reduce the frequency of questions regarding how to access checked out digital content, patrons checking out titles with multiple digital formats (such as when a title is available both in ebook, PDF, and audiobook) are now presented with more information about the formats. This additional information includes a brief definition of the format as well as how the user accesses the checked out content. For example, the content may be displayed in the browser, or it may only be accessed from within an app.
- Child facets (library, age group) now display a count of the search results contained, and parent and child facets are configurable to sort based on that count number or alphabetically.
- Suspend Hold option would always appear in mobile view when a hold was ready for pick up, even though the system is set to not allow this.

Circulation Tip of the Month

Suspending and Unsuspending Patron Holds

You can suspend and unsuspend one or more holds for a patron by using Modify Holds for User. Click the **Modify Holds for User** wizard. Enter the patron's User ID. In the resulting screen, check the check box to the left of each hold that you want to suspend. Click the **Modify** button at the bottom of the screen. Select a date to suspend the hold by using the gadget to the right of the **Date Suspended** box. Select a date to unsuspend the hold by using the gadget to the right of the **Date Unsuspended** box. Click **OK**.

Upcoming Libby Enhancements

These upcoming Libby enhancements are expected to be released in the coming weeks:

Refined navigation bar: The active icon displays in your library's colors. There is also an option in the new Settings menu (more below) to add labels to the icons, if desired.

Library home organization: The library home screen is a space that reflects your library's voice and highlights your curation. Later this year, there will be options in OverDrive Marketplace to further customize this area—stay tuned!

Search enhancements: When a user taps the search icon, they will see a new “Explore with filters” section, with options to easily browse by format, availability, skip-the-line titles, and more. Advanced search filters are available with the **+ more** button on this screen.

New Settings menu: Many existing settings (e.g., manage notifications, change download rules, choose your language, etc.) and some new options, like adding labels to the footer icons, are available in a centralized location in the in-app menu.

Timeline improvements: The timeline has a new layout, with each title displayed once in a single collapsible entry. More title and user activity details are available in this new layout.

Kanopy Demo at August Membership Meeting

The August Membership meeting is scheduled for 10 a.m. Wednesday, August 18.

In addition to the regular SAILS business, the meeting will end with a Kanopy demo.

Kanopy is now able to provide consortial discounts of up to 15% depending on the number of new libraries that choose to subscribe.

Kanopy partners with libraries and filmmakers around the globe to give patrons, students and faculty free access to high-quality films that stimulate imagination, promote learning, and spark meaningful conversations. Many of the titles found on Kanopy, including iconic films produced by A24, Criterion Collection, Paramount, PBS and Kino Lorber, are unavailable elsewhere in the library market. Kanopy is used by millions of students and library patrons and is available on all major web, mobile and TV devices.



Upcoming Events

Aug 18 SAILS Membership Meeting
Aug 24 Enterprise 5.1.0.1 upgrade
Aug 24 SAILS Schools Meeting

Network Stats - July

Circulation (no Overdrive): 289,779
Total Items Circulated: 362,595
Items Loaned between SAILS Libraries: 60,854
OverDrive Circulation to SAILS patrons: 56,924
Ebook checkouts: 47,347
Audio Book checkouts: 23,271
Video checkouts: 45
Magazines checkouts: 2,129
Streaming Media checkouts: 24 (Universal Class)
Database Size:
Titles: 1,080,242
Items: 3,226,817
Total Patrons: 375,059

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