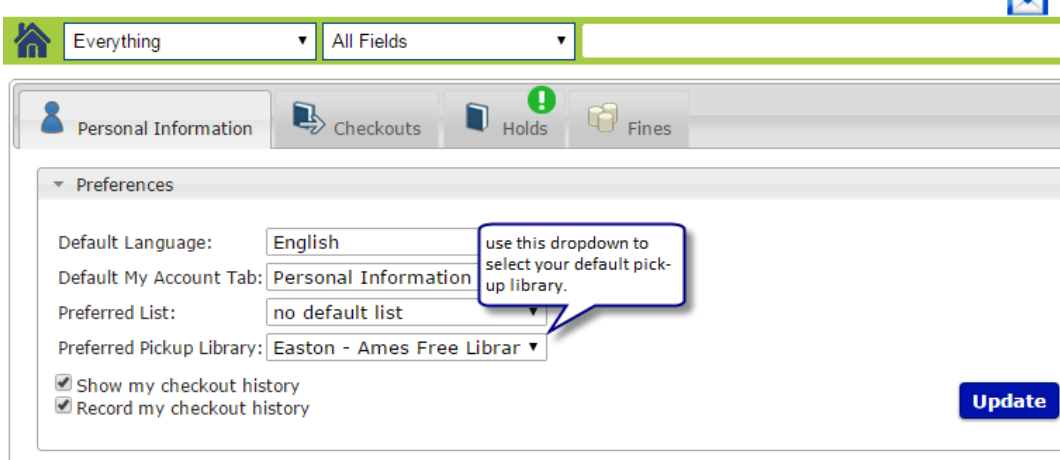# Holds Pickup Location

Just a reminder that patrons must update their pickup location in Enterprise if they move to another library. It is not automatically updated in the catalog. Once you change the library in their patron record in Workflows, the default pickup location for holds placed in Enterprise doesn't get updated until they log into their account and make the change. Once they log in, they can update it as shown below.

Item Group Editor

Are you getting ready for the summer by gathering your summer reading titles or creating displays of hot topics? Do you just need to change home locations or item types for some items? If you do, the Item Group Editor is the tool for you.

This wizard allows you to create a list of items, make the changes, then save the list of items to change back later. This list of titles can be created by searching or scanning barcodes to a wordpad file. If you save and archive the list, you can easily reverse the changes you made at a later time.
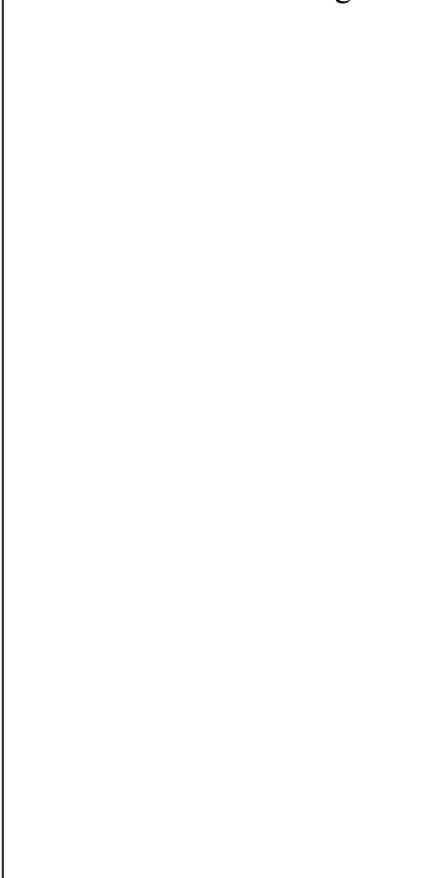
This wizard is available to anyone who has a Tech login. Contact SAILS support support@sailsinc.org to schedule training. Training can be done at your library or as a webinar.
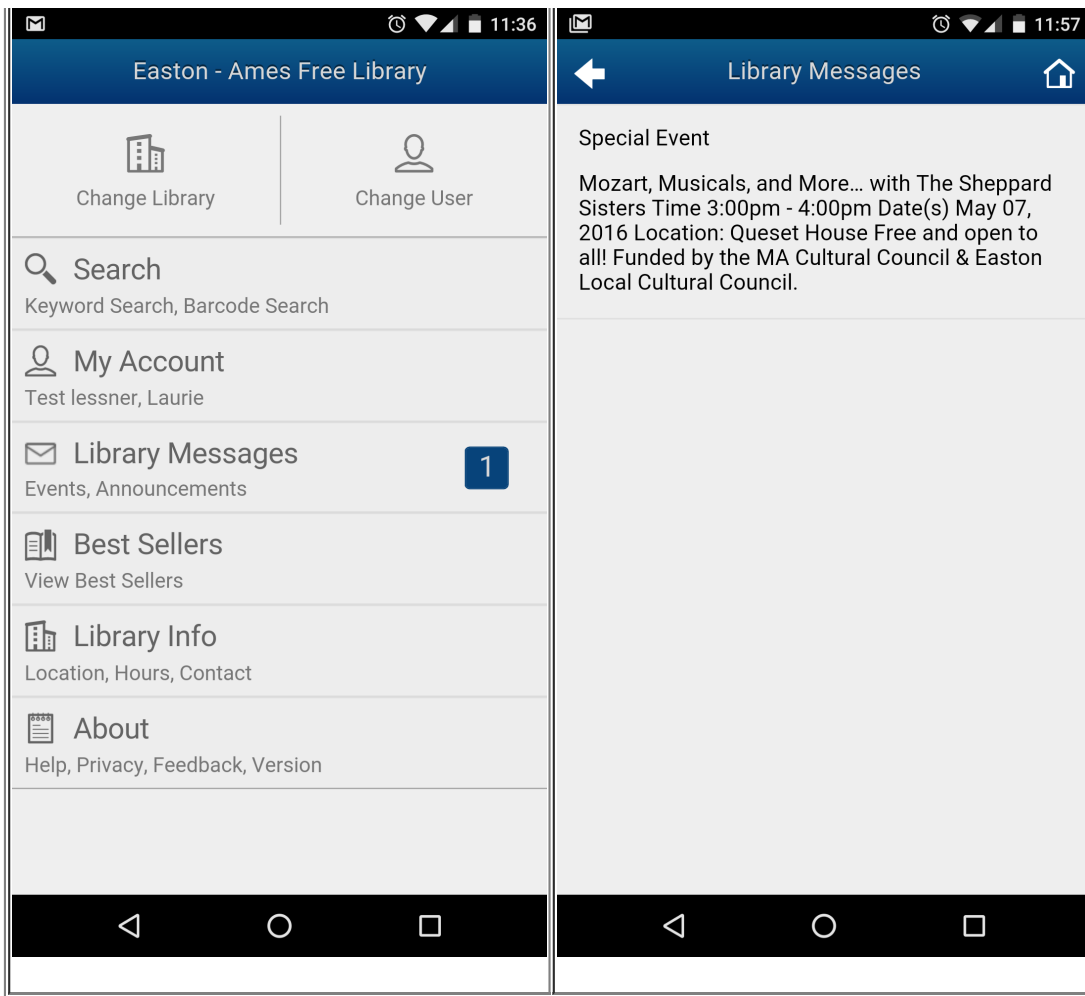

Bookmyne - Features to Note

Now that the newest version of the BookMyne mobile App for Enterprise is compatible with both Android and the Apple iOS, we're now taking advantage of many of the features. We are able to allow patrons to pay fines, display the Best Sellers lists, library information and also a library text message. The message is limited to 300 characters, so a paragraph, and is something we're going to need to have help keeping updated. We'll be looking into training library staff to create messages to display in Bookmyne. More will be coming on that later, but in the meantime, we wanted to draw your attention to what this will look like. We do have links to get the app in everyone's Enterprise site as well as on the SAILS public website. We encourage you to promote this tool to your patrons and to download and learn about it yourselves. You can get it by following the links at: http://www.sailsinc.org/catalog/mobile-library/

Screenshot of library message alert	Screenshot of the message text

Easton - Ames Free Library

🏬
Change Library

👤
Change User

🔍 **Search**
Keyword Search, Barcode Search

👤 **My Account**
Test lessner, Laurie

✉ **Library Messages**   **1**
Events, Announcements

📖 **Best Sellers**
View Best Sellers

🏬 **Library Info**
Location, Hours, Contact

📝 **About**
Help, Privacy, Feedback, Version

◁ ○ □

← Library Messages 🏠

Special Event

Mozart, Musicals, and More… with The Sheppard Sisters Time 3:00pm - 4:00pm Date(s) May 07, 2016 Location: Queset House Free and open to all! Funded by the MA Cultural Council & Easton Local Cultural Council.

◁ ○ □

Windows 10 Auto Upgrade

Many of us have been getting pushed by Windows to upgrade to Windows 10. SAILS still recommends staying with Windows 7 for now. A great tool you can use to prevent accidentally upgrading to 10 is a product called "Never10". It's a simple program, with no installation, which disables the upgrade on most machines. It's a small program, so you can put it on a flash drive and run it from there. You might want to have it run on all of you computers since this appears to be happening to many computers as time goes on. Here's a link to the site you can download it from.
https://www.grc.com/never10.htm
After you install, unchecking the "Give me recommended updates the same way I receive important updates" box in the Windows Update setting will hopefully help to keep Windows from re-downloading the sneaky updates.
You will still get important updates and security patches. You won't automatically download and install the recommended updates, but they will show up under the optional updates list if you want to peruse it and decide if there's something that might benefit you for whatever reason.
If you have any questions, please email pcsupport@sailsinc.org.

Overdrive - Special Loan Rules

Overdrive was able to update all of our picture books to have a 7 day lending period only. If you come across any that you see without that lending model, please email support@sailsinc.org to let us know. This recommendation came from the Overdrive Committee to allow for more people to have access to these quickly read titles. It will increase your circulation and give better access to material for children.

News from the SirsiDynix Annual Users Group Meeting

General Announcements

The company added 120 customers last year. Customer satisfaction based on the results of an impartial 3rd party data aggregator who compares all ILS vendors is at an all-time high. The company is developing several strategic partnerships with 3rd party vendors to get products out to customers more quickly.

BlueCloud Analytics

Within the next few months customers will be able to import outside data (CSV, Excel, and TXT). This will allow creation of reports that can map patron patterns, usage, and other metrics.

BlueCloud Campus

The company is developing a suite of products designed for academic sites. This includes an Electronic Resources Management system (ERM) based on the Coral open source product but enhanced to take advantage of system data. This product will allow an academic library to manage information about its electronic subscriptions include when subscriptions need to be renewed, restrictions on usage, and the importing of SUSHI data which can then be analyzed in Analytics. Reserves are also being redesigned. Using the enhanced list capabilities coming sometime in 2017 academic libraries will be able to create lists of items requested by faculty to be placed on reserves. These lists can include resources outside Enterprise. The system will be set up to import student class registration data so that when students log in they will be able to view reserves specifically for their class.

BlueCloud Circulation (web based staff client)

This is still in development. Pilot libraries will be testing this in late summer. It will have limited functionality in first release (patron registration, patron lookup, place item/title holds,

checkout, renew, receipt printing). The next release will include customized policy lists, edit holds, bill/fine support, and hold list management. SAILS hopes to conduct testing with a small K-3 library later this fall

Enterprise

There are major fixes to Enterprise searching Issues. These fixes have been tested in 10 large consortia.

Problems:
Short term searching - i.e. titles where print has subtitle and video/audio did not (e.g. Wild)
Solution - removal of subfield b in search.
Will be creating separate Marc maps - one for searching and one for display. In testing this resolved many of the problems.

Stop Words - e.g. Patron doesn't enter a stop word (the) when a title has one at the beginning or enters one where there isn't one.
Multiple solutions - initially implemented stop word list. More long-term solution is changing fuzzy search logic which defines common terms and scores words in the index.
Initial solution will be in later this year.

Synonyms and misspelled words - numbers as digits or spelled out. Common terms.
Solution - Created synonym file and that solved all the problems in the test cases.

Responsive (mobile) Enterprise - first iteration coming later this year. There are a lot of issues with this solution for sites with highly customized Enterprise profiles such as in place in SAILS. SirsiDynix is working to come up with an easy solution that would involve the system recognizing a mobile device and switching to the responsive design rather than trying to minimize the full site.

My Account - charge history. Display is being changed to table which will allow sorting.

Symphony updates

3.5.2 (Labor Day) - renewals based on original due date. Fixes the issue Wareham reported.
Move to latest Oracle and Red Hat. Supports single sign on for sites using active directory (no one in SAILS does except maybe academics or a few of the K-12)

3.5.3 (Early 2017) Circulation map grouping - allows consolidation of circ map by grouping libraries, item types, and user profile and loan rule.

3.6 - Merging patron records.

There were other presentations on system security, BlueCloud Visibility, RFID, weeding projects, etc. The meeting was well attended and announcements from SirsiDynix were well received. SAILS received recognition during the opening session for its Library Showcase.

ARIS Stats - Available Online

You can now view past stats, used to fill out your collection information in the ARIS reports. We're going back to 2012 and each library has their own spreadsheet. First go to: http://www.sailsinc.org/aris-stats/ and click on the year you want. Then just select your library and see your data. Please let us know if you have any questions or problems.

What Other Libraries are Doing

Last month I had the opportunity to attend the annual Massachusetts Library Association, visit a new branch at the Nashville Metropolitan Public Library and attend the annual SirsiDynix Users Group meeting. Yes it is true I was out of the office A LOT but I was able to hear about a lot of exciting activities taking place at other libraries.

The Southeast Branch in Nashville is the newest branch in their system. It is located in a space that had been a derelict shopping mall that had been virtually abandoned for several years. The city converted the space into a multi-purpose community center that includes the library, a fitness center (right across the hall from the library – go to Zumba and then get a book), public meeting space, a playground, an indoor ice skating rink, and walking trails. The library is located in a space where it might be closed while the rest of the building is being used. In the hall outside the library they have installed a Redbox type of dispenser with multiple copies of the newest DVD's. Picture a snack vending machine with a barcode scanner. Also located outside the library is a magic wall with a touch screen display which can be used to view newly acquired titles, upcoming programs, and community announcements. In the library itself there are smart screen TV's in each genre section displaying covers of staff picks or posting program announcements specific to that area.

While attending MLA I sat in on a program about the Millis Library's new LEAN circulation model. All items have the same loan period and the same fine rate. According to the director, fine collections have increased 35% and patrons are very happy with the change. Staff members are thrilled as well because they don't have to remember a lot of different rules and fine rates.

A library in Texas started a "Lucky Book" shelf similar to the old Blockbuster just returned bins. Items on which there are no holds are not immediately reshelved but have a 7 day temporary location. This browsing collection is close to the entrance. It is very popular with patrons and saves staff from having to reshelf items that are in demand.

Another library established a New American's section that is stocked with free materials and handouts available from the US Immigration Service. That same library has a YA area that is a no adult zone from 2 p.m. to 8 p.m.

The Gwinnett Public Library has embarked on a major customer outreach program, mining data from circulation statistics and program attendance to send targeted messages to patrons about new services and programs.

It may seem that some of these services are beyond your library's capabilities but with a little help from SAILS and some inexpensive solutions you can develop a fresh new set of services and patron outreach products.

Workshop Available from the Digital Commonwealth

Since SAILS libraries are members of the Digital Commonwealth through your consortial membership, you are able to register for this informative workshop. Use this link to register: http://members.digitalcommonwealth.org/event-2246120

Event: Understanding Copyright
Date: 2016-06-16 10:00 AM - 12:00 PM EDT
Location: Middleborough Public Library

Understanding Copyright Presented by Franky Abbott
Digital Public Library of America
Thursday, June 16, 2016 10:00 a.m. to 12:00 p.m.
Middleborough Public Library
102 North Main Street, Middleborough MA

This copyright talk is designed for library, archive, and museum professionals who are new to the digitization process and interested in learning more about how copyright considerations impact their digitization choices.

The session will focus on the following topics and concepts:

- how to identify content in the public domain

- how to identify content under copyright and pursue permissions

- identifying orphan works

- understanding fair use

- understanding risk

- how to write useful rights and access statements

By the end of the session, participants will have a foundation of knowledge of how to approach copyright as part of the content selection process for digitization.

Upcoming Events:

Wednesday June 1, 2016

10:00 AM - 12:00 PM   **How to Create Electronic Bulletin Boards with PowerPoint**

Contact: Deborah Conrad   508-946-8600 x211   dconrad@sailsinc.org

Learn how to create creative and engaging Electronic Bulletin displays using Microsoft PowerPoint. Workshop conducted by Karen Dugan (Boyden Library) who presented her work at the March Library Showcase at Bristol Community College.

Location: Boyden Library, Foxborough

11:00 AM - 12:00 PM   **BlueCloud Visibility**

Contact: Deborah Conrad   508-946-8600 x211   dconrad@sailsinc.org

Over 3.5 billion Google searches are performed each day. What if even a fraction of them pointed to your library? Using the power of linked data, BLUEcloud Visibility gives your library its next greatest advocate: search engines.

This webinar will be conducted by SirsiDynix staff as an introduction to this product.

Location: Webinar

Tuesday June 7, 2016

10:00 AM - 12:00 PM   **Circulation Users Meeting**

Contact: Deborah Conrad   508-946-8600 x211   dconrad@sailsinc.org

Tentative Agenda

- Billing for damaged items - who is responsible
- Appointment of Committee to set policies on what constitutes damaged and how a library can identify an item that is damaged but still usable so their patrons can still get the item for ciruclation
- Removing patron with circulation history
- Policy regarding length of time paid bills stay on patrons record
- Updating hold pickup when patron moves to a new library within SAILS
- Form to update patron barcode for Overdrive
- Email checkout receipts
- Handling damaged ComCat items
- Renewals in ComCat
- Credit card payments for ComCat - how is it handled
- Transit slips for schools
- Fall Circulation Roundtables
- Spring 2017 Circulation Users Meeting
- Topics for trainnig - what do you want?

Location: Lakeville Public Library

Wednesday June 15, 2016

10:00 AM - 12:00 PM   **SAILS INC. ANNUAL MEETING**

Contact: Deborah Conrad   508-946-8600 x211   dconrad@sailsinc.org

Official Notice for Annual Meeting

Location: Massachusetts Maritime Academy

Wednesday June 22, 2016

2:30 PM - 3:30 PM   **Bookletters - The importance of distributing content**

Contact: Deborah Conrad   508-946-8600 x211   dconrad@sailsinc.org

Webinar (Bookletters)

Making content that finds the sweet spot of community interest and library perspective isn't enough. These days, you have to push that content out to your audience and provide a path back to your library. We'll discuss how to distribute your content to connect with your community anytime and anywhere.

Location: Webinar

Network Stats

April 2016

Circulation:
Total Items Circulated: 311,774
Gutenberg: 4
OverDrive Circ: 18,424
Tumblebooks Circ: 11,622
All Formats Circ: 341,824

Holdings:
Cataloging Requests: 6,368
MARC Records Added: 5,871
Overdrive Holdings: 11,636
Patrons Added: 2,373
Total MARC: 1,126,361
Total Holdings:3,650,744
Total Patron: 463,066

Resource Sharing:
CommCat Items Borrowed: 1,316
CommCat Items Loaned: 551
Total Intranetwork Loans: 72,844
Patron placed holds: 53,932
Overdrive holds: 8,524 (Avg. wait for a hold is 23.82 days)