



SAILS FY25 Annual Report

MEMBER LIBRARIES

69 Locations



We lost our last academic library this year, though we still remain diverse. We have 38 public communities and 11 K-12 school districts, giving us 46 individual public locations and 23 schools.

Value of Membership



Schools receive \$4 in services for every \$1 spent. Public libraries receive \$18 in services for every \$1 spent.

HIGHLIGHTS

- Updated telecom hardware & software to ensure a sustainable, secure network.
- Renegotiated the circulation system contract to help future budget plans.
- Moved to MessageBee voice notice service.
- Updated school lending policy to increase hold fulfillment speed and lower burden on schools.
- Adopted a new investment policy to allow for market volatility.
- Implemented online user renewal w/ address verification.
- Presented findings from the Calendar/Booking Taskforce for museum pass/calendar management options.
- Re-established the SAILS Showcase after a 2 year break.
- Developed and adopted a new 5 year strategic plan.

MEMBER SERVICES



Helpdesk	# of Cases
total	5,951
public total	4,521
school total	1,430
avg. per outlet	86
avg. per public	119
avg. per school	130
avg. per member	119

Saving Staff Time & Creating Happy Patrons
12,381 online registrations and 7,462 account renewals for patrons in the SAILS area of service.

RESOURCE SHARING

Unique titles not owned by the checkout libraries:	318,759
Checkouts of unique titles:	1,828,339
Total checkouts:	2,395,476
Overdrive Borrowing	953,369
Commonwealth Lending	7,980
Commonwealth Borrowing	9,655

**Over 3.5 million available items
and 1.6 million titles**
126,562 NEW items added
34,439 NEW titles added

To compare...

3.54%

avg. % of a Library's
Expenditures for SAILS
membership fees

.03%

avg. % of a Community's
General Expenditures for
SAILS membership fees

2.27%

avg. % of a Library's
Membership Fees towards
SAILS budget

To work cooperatively with its members to promote the collection and sharing of library resources